

OPERATIONS DEPARTMENT MANAGER



LEVEL 5

Combines online learning, virtual or classroom training and on-the-job experience to develop real world skills using innovative technology.



18 MONTHS

Followed by an end-point assessment in the last two to three months of the programme.



10 MODULES

With the same headline topics as the level 3 Team Lead Supervisor programme, this level 5 apprenticeship also has ten easy to follow modules teaching theory and practical applications, through a combination of online learning and virtual or practical classroom workshops.

SHORT OVERVIEW

This programme is designed for those who, as part of the delivery of the organisations strategy, create operational plans, develop contingency plans, set KPIs, lead multiple or remote teams, plan and manage change, projects and resources.

As part of your programme, we will:

- Create individual learning plans for every learner
- Provide one-to-one mentoring from a dedicated member of the pbLearning team
- Offer a blended learning approach which can include virtual or face-to-face workshops and 24/7 access to our e-portfolio system
- Use trainers and assessors who are from the real world. They've been there, done that and got the t-shirt.

MORE INFORMATION?

This programme will help candidates develop the skills and confidence to handle a range of senior-level activities such as building and leading multiple or remote teams, business planning, contingency planning, talent management, stakeholder management and initiating and overcoming business barriers to change.

Our programme helps you easily fit your learning around your day job with access to our online learning platform. Learning can be accessed anytime, anywhere and on any device so you get high-quality content on the go.

You will complete:

1. Ten modules teaching theory and practical applications through a combination of online learning and virtual or practical classroom workshops.
2. A series of work-focussed projects to give you the chance to apply what you have learnt straight into a work context - with full support from our team of course
3. A work-orientated portfolio showcasing how you've demonstrated the skills you've learnt in real work projects.
4. An end-point assessment interview carried out by City and Guilds to assess whether you have successfully met the learning requirements of the programme.



This apprenticeship is ideal for those working as operations managers, regional managers, divisional managers, department manager and specialist managers who are accountable for business performance to senior managers or business owners.

You will also have the option to gain the following qualification:

- ILM Level 5 Diploma for Managers.

The modules included in this programme are:

- Strategic planning
- Budget development and management
- Managing multiple teams
- Coaching and mentoring for performance
- Critical analysis and decision making
- Talent management
- Influencing and collaboration
- Developing emotional intelligence and personal impact.

EVEN MORE INFORMATION?

Our success rates talk for themselves but talk is cheap. It's the doing that counts and we can do.

Contact the team by emailing hello@pb-learning.co.uk or by calling 01173 258 676 to find out more.